



*Integrated*

health solutions

professional naturopathic service

## **Integrated Health solutions Cancellation and “No Show” Policy**

When you book an appointment with me, this time is set aside especially for you.

Time is precious, yours and mine. If you need to alter your appointment, please provide a minimum of 24 hours' notice.

In the event that you do not provide the required notice, I reserve the right to charge a cancellation fee of \$80.00

Non-attendance, or “No Show” (Missing an appointment and giving no notice) results in your appointment time going to waste. In the event of a “no show” I reserve the right to charge the full fee for the Consultation.

24 hours before your appointment you will receive a text from me asking you to confirm your attendance at your upcoming appointment. Please select YES if you will be coming or NO if you can't make it. You can change your appointment time anytime up until 24 hours prior to your appointment.

This policy comes into effect as of the 1<sup>st</sup> of September

